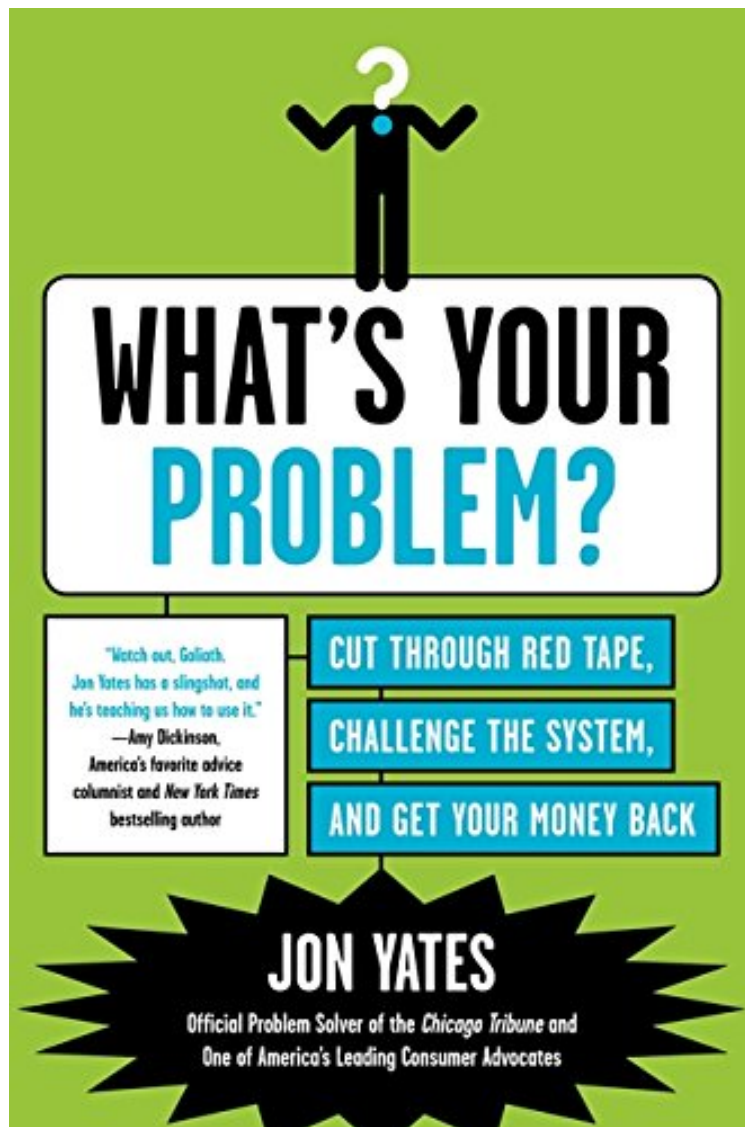


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## What's Your Problem?: Cut Through Red Tape, Challenge the System, and Get Your Money Back

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how to cut through the red tape when dealing with health insurance claims, contractors, car dealers, and many more. After reading the book from my library I decided to purchase it to have on hand. The author is correct about health insurance claims and having to constantly call and document detail of every phone call. I had a lab bill denied because the doctor miscoded it. It took almost a year to get it paid but I did. Unfortunately, we should not have to go through hours of phone calls and documenting to get a bill paid but that's another issue. Anyway, buy the book for your reference as solving one of these problems is worth the price. 0 of 0 people found the following review helpful. Incredibly helpful for all consumers! By Customer I have read and used the information in this little gem of a book countless times in dealing with various companies. The information is priceless, the writing and humor remind you to keep some level headed perspective in dealing with any issue and any company when trying to maintain your rights as a consumer. I use this book as a valuable resource now, even when dealing with a run of the mill problem so I can see the correct way to deal with issues and not waste time. 0 of 0 people found the following review helpful. Good tips! By Animal Lover Good information and tips . A handy guide to help those that are having a difficult time cutting through all the red tape to get satisfaction.

Watch out, Goliath. Jon Yates has a slingshot and hes teaching us how to use it. Amy Dickinson, New York Times bestselling author and Americas favorite advice columnist Jon Yates gives consumers a great primer on how to solve their own customer service problems. Angie Hicks, Founder of Angies List Jon Yates, the Chicago Tribunes popular Problem Solver, offers eminently practical, money-saving advice on how to become your own consumer advocate. Whats Your Problem? is a godsend for anyone who has ever had to take on the bureaucracy from getting through to the cable company to dealing with identity theft to fighting the unfriendly skies. The first book of its kinda combination of illuminating true stories and essential advice for cutting through the red tape put up by local governments, health insurance companies, and heartless corporations Whats Your Problem? is an indispensable handbook that can alleviate your frustrations once and for all and help you get the results you need fast!

A goldmine of hand-picked information for those trying to navigate todays tough consumer terrain. (Kirkus s) Watch out, Goliath. Jon Yates has a slingshot and hes teaching us how to use it. This is self help with an ass-kicking. (Amy Dickinson, America's favorite advice columnist and New York Times bestselling author) Nothing less than a public service [Whats Your Problem?] will make you feel smarter, wiser and well equipped to battle institutions and individuals who sometimes dont have our best interests at heart-everyone from giant banks, utilities and insurance companies to sleazy car salesman, mechanics and contractors. (Mark Di Vincenzo, New York Times bestselling author of Buy Ketchup In May and Fly at Noon) Jon Yates gives consumers a great primer on how to solve their own customer service problems. (Angie Hicks, Founder of Angie's List) From the Back Cover Youre being overcharged on your electric bill. Your health insurance denies a claim you know it should pay. The airline refuses to reimburse you for your lost luggage. Your contractor disappeared with the down payment. You just got a parking ticket for someone elses car. If these problems sound familiar, this is the book for you. As creator of the popular Whats Your Problem? column in the Chicago Tribune, Jon Yates has helped thousands of people take charge of their problems and get satisfaction from airlines, utilities, government agencies, health insurance companies, and more. His readers have already gotten back more than \$1 million of their hard-earned money from greedy businesses and agencies and now you can too! Packed with tips, strategies, and dozens of real life examples and success stories, Whats Your Problem? is a must-have book for every household in America. About the Author Jon Yates grew up in Ames, Iowa, and began his newspaper career in Iowa City. He briefly covered Congressman Sonny Bono for the Palm Springs Desert Sun and was a crime reporter at the Nashville Tennessean. He lives in Oak Park, Illinois, with his wife, two kids, and eighty-pound mutt.