

(Library ebook) The Great American Gripe Book

The Great American Gripe Book

Matthew Lesko, Andrew Naprawa
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Matthew Lesko, Andrew Naprawa : The Great American Gripe Book before purchasing it in order to gage whether or not it would be worth my time, and all praised The Great American Gripe Book:

From Library JournalLesko, author of Information U.S.A. (LJ 9/1/83) and Getting Yours (Penguin, 1987, 3d ed.), here simplifies the maze of governmental consumer support agencies. How can one stop an industrial polluter? Replace a sweater ruined by a dry-cleaner? Nail a discriminatory landlord? Clean up an auto junkyard? Lesko provides the addresses of over 1000 federal and state agencies that handle these and many other problems. Arranged by subject, each entry lists the type of problem, the federal agency to contact, the kinds of help it provides, and the actions that it might take. Appendixes list state agencies by subject. An exhaustive index provides cross-references. This will be a useful guide for consumers and librarians. J. Elias Portnoy's Let the Seller Beware (LJ 12/90) told consumers how to complain. Lesko tells them where. Go get 'em!-- Susan B. Hagloch, Tuscarawas Cty. P.L., New Philadelphia, OhioCopyright 1991 Reed Business Information, Inc.